

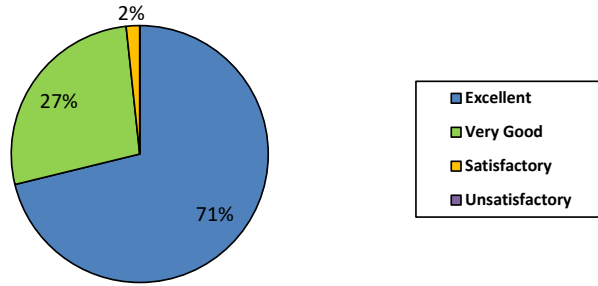


# **Ophthalmology Service Patient Experience Report**

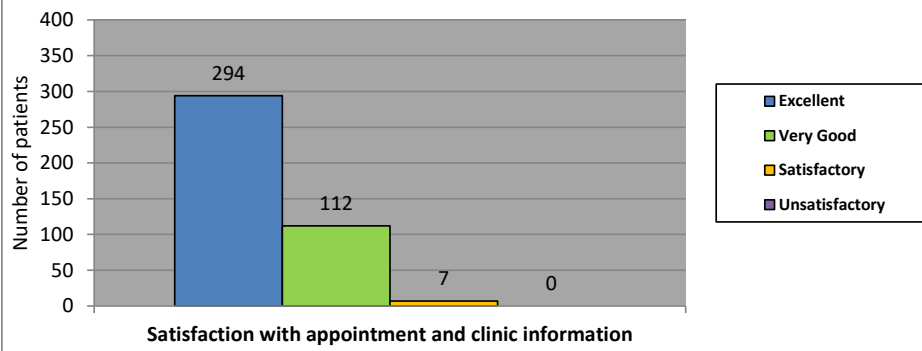
**Ashford  
Annual Report  
2025-2026**



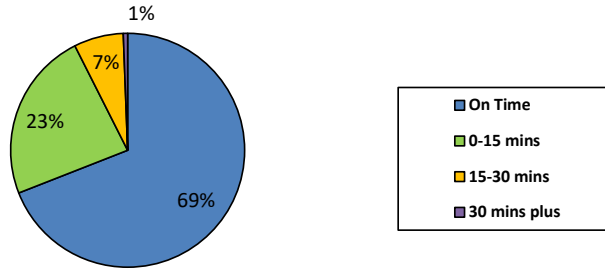
### Patient Satisfaction with Appointment and Clinic Information



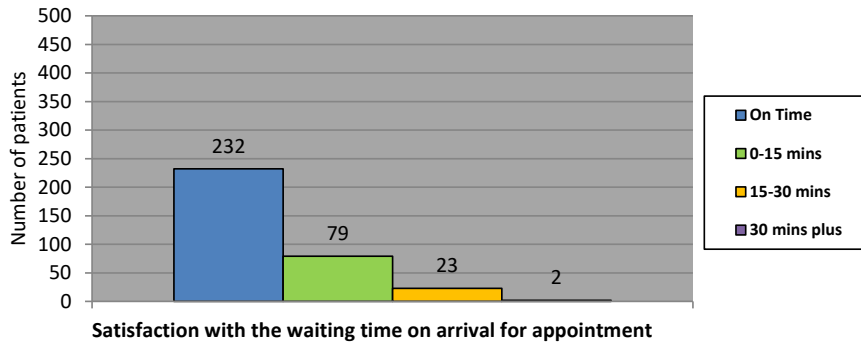
### Patient Satisfaction with Appointment and



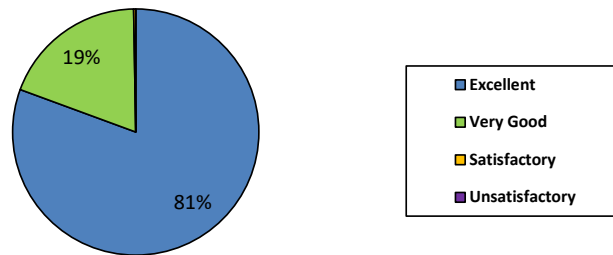
### Appointment Time Scale Achieved



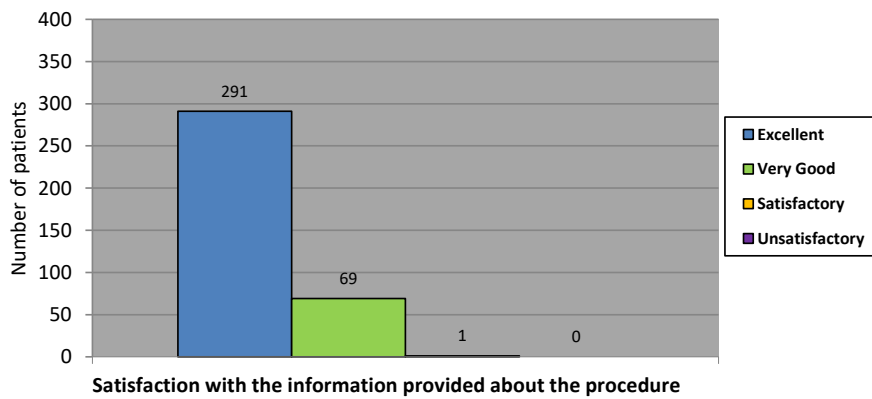
### Appointment Timescale Achieved



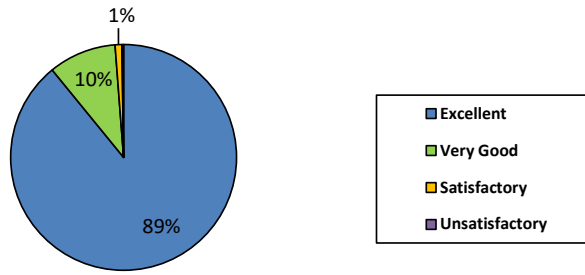
### Patient Satisfaction with Procedure Information



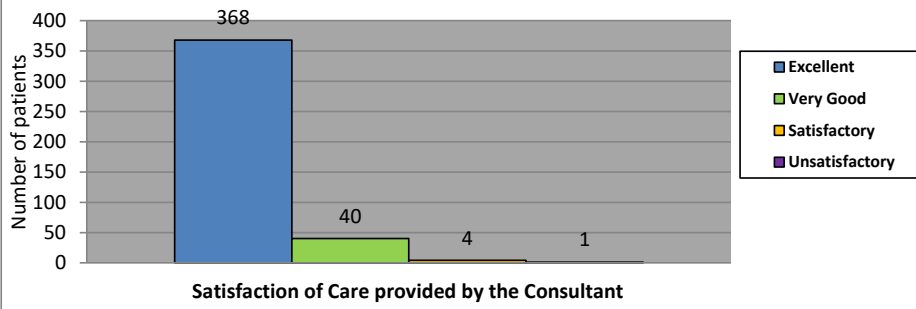
### Patient Satisfaction with Procedure Information



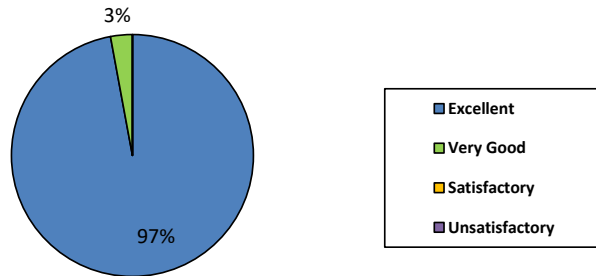
### Patient Satisfaction with Consultant Care



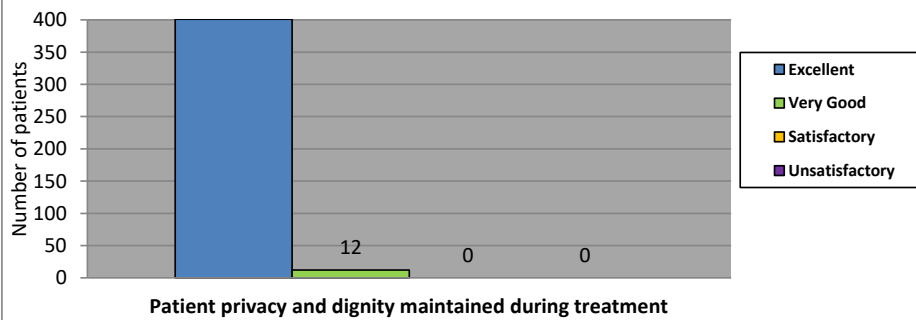
### Patient Satisfaction with Consultant Care



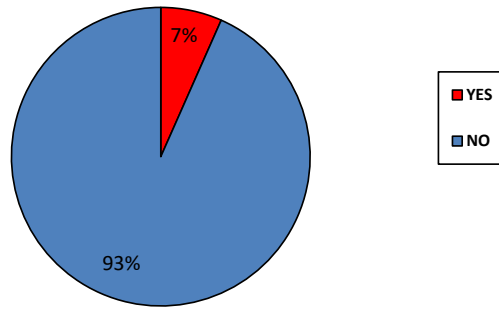
### Patient Satisfaction with Privacy & Dignity



### Patient Satisfaction with Privacy & Dignity



**Patients with problems contacting by telephone**



**Patients who would recommend  
Spencer Private Hospital Ashford to friends and family**

